

DOT4Truckers Privacy Policy

Effective Date: January 1, 2024

DOT4Truckers ("we," "us," or "our") respects our end users' information and is committed to protecting it through our compliance with this policy.

As part of this commitment, we will **NOT** share, sell, or otherwise disclose any end user information to third parties or affiliates for any purpose. This includes, but is not limited to, the prohibition of sharing end user information for marketing purposes, lead generation activities, and third-party analytics. Our dedication to safeguarding your data is unwavering, and we ensure that your personal information remains confidential and used solely for the purposes for which you provided it to us.

This policy describes our practices for collecting, using, maintaining, protecting, and disclosing personal information we may collect from you or that you may provide when you subscribe to our text message (SMS) notifications and services.

1. Information We Collect and How We Use It

We collect information that you provide directly to us when you opt-in to receive text messages from us. This may include:

- **Your Phone Number:** Used to send you text messages regarding our services, policy updates, billing information, and promotional offers.
- **Your Name and Contact Information:** Used for personalization of communication and verification purposes.
- **Transaction and Interaction Information:** Details of your interactions with our text messaging service, including date and time of messages, opt-ins, and opt-outs.

We use this information to provide you with services and information that you request from us, to improve our services, and to communicate with you about your account and our services, including sending you announcements, updates, security alerts, and support and administrative messages.

2. Consent and Opt-In Policy

By opting into our text message service, you provide your express consent to receive text messages from DOT4Truckers regarding your policy, billing, and occasional promotional offers. Consent to receive text messages is not a condition of purchasing any goods or services.

You can opt-in by:

- **Subscribing through our website:** Filling out a form with your phone number and agreeing to these terms.
- **Text-to-Join:** Sending a specific keyword to our designated number.

3. Opt-Out and Revocation of Consent

You may withdraw your consent to receive text messages at any time by:

- **Replying "STOP":** To any text message you receive from us.
- Contacting Customer Service: Via email or our website contact form.

Upon receiving your opt-out request, we will send you a one-time text message confirming your decision to unsubscribe. No further messages will be sent to you after this confirmation, excluding any messages necessary for the completion of ongoing transactions or as required by law.

4. Data Security and Privacy

We implement measures designed to protect your personal information from unauthorized access, use, alteration, and disclosure. However, the transmission of information via the internet and mobile platforms is not completely secure. We cannot guarantee the security of your personal information transmitted through our text messaging service.

5. Changes to Our Privacy Policy

We may update our privacy policy from time to time. We will notify you of any changes by sending you a text message with a link to the new policy.

6. Contact Information

For questions or comments about this privacy policy and our privacy practices, contact us at:

- Email: support@DOT4truckers.com
- Phone: 888-757-0150
- Address: 133 Indian Lake Road, Suite 204B, Hendersonville, TN 37075

By subscribing to our text messaging service, you acknowledge that you have read and understand this privacy policy.